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Reference and Information Services in the 21st Century: An Introduction. 2nd ed. New York, NY, and London, UK: Neal-Schuman Publishers. 2009. 461 p. \$69.95 ISBN: 978-1-55570-672-2. Dahlgren Memorial Medical Library, Georgetown University Medical Center, Washington, DC ; Email: ude.nwotegroeg@26ces

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Information service, in the most general sense, is the process of assisting library users to identify sources of

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Reference service is the supreme and ultimate function of the library. This is infact the hub of all library activities.

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